

Lex⇒Connect Program Guidelines

Who is eligible?

The program is open to Lexington residents age 60 years and older, or residents under the age of 60 with a disability. **Passengers must be able to get to and from the taxi and navigate their trip independently.** Minimal assistance will be provided.

How do I show proof of eligibility?

First-time participants fill out an application **in - person** at the Town Hall Transportation Services office, or at the Senior Center located at 1475 Mass Ave.

How do I buy vouchers?

Your first vouchers may be bought at your eligibility screening. Subsequent vouchers can be purchased via mail (please write Lex-Connect on the envelope), or bought in person at the Transportation Services Office or Senior Center.

- Vouchers are based on availability.
- We can only accept cash, or checks made payable to the Town of Lexington.
- Each participant is limited to purchasing 10 one-way vouchers per month of any color.

How much does it cost?

Vouchers are sold individually.

- A ONE-WAY trip within Lexington requires 1 gold voucher (\$3)
- A ONE-WAY trip to adjacent towns requires 2 purple vouchers (\$10).
- A ONE-WAY trip to area towns requires 3 purple vouchers (\$15).

Two passengers going to/from the same destination will be charged one fare each way. Any additional passengers must use their own voucher(s).

Where can I go?

Lex-Connect has a limited service area. A one-way, pre-paid voucher will bring you to the destinations listed below. Multiple destinations require multiple vouchers.

- **Within Lexington** (1 gold voucher)
- **Adjacent Towns** (2 purple vouchers):
Arlington, Bedford, Belmont, Burlington, Lincoln, Waltham, Winchester, and Woburn
- **Area Towns** (3 purple vouchers):
Cambridge, Concord, Medford, Newton, Somerville, Watertown and Weston

When can I use my vouchers?

Monday - Friday: 9:00AM until 5:00PM
Saturday/Sunday: 8:00AM until 8:00PM

Help us provide you with better service by travelling between 9:00AM and 2:00PM.

How is service provided?

Call Veterans Taxi at (781) 693 - 7999 the day before your trip to an eligible destination. Be sure to let the dispatcher know that you will be paying with Lex-Connect vouchers. If your return trip ends early or runs late, notify the taxi company so they can adjust their pick-up time. To cancel a ride, call Veterans Taxi no less than 1 hour before your scheduled pick-up time. Pay the driver for your trip with your pre-purchased vouchers. Tipping is not required.

Who provides the service?

Service is solely provided by Veterans Taxi:
Veterans Taxi
224 Calvary Street
Waltham, MA 02453

**Veterans Taxi Reservation #
(781) 693-7999**

Where can I get additional information?

Lexington Transportation Services

Town Office Building
1625 Massachusetts Avenue
Lexington, MA 02420

Phone: (781) 861-1210

Email: transportation@lexingtonma.gov

Lexington Senior Center/ Department of Human Services

1475 Massachusetts Avenue
Lexington MA, 02420

Phone: (781) 861-0194

Email: senior@lexingtonma.gov

OTHER SERVICES

LEXPRESS

Lexington's own community bus service.
(781) 861-1210

MBTA

MBTA bus routes 62 & 76 serve Lexington.
1(800) 392-6100

MBTA "THE RIDE"

Paratransit service for residents who are unable to use public transit.
(617) 222-5123

FISH of Lexington

Volunteer rides to medical appointments.
(781) 861-9300



Town of Lexington

Transportation Services Division
1625 Massachusetts Avenue
Lexington, MA 02420

Phone: 781-861-1210

Fax: 781-861-2748

E-mail: transportation@lexingtonma.gov

Lex ⇌ Connect

*Expanding freedom, independence, and equality
in transportation for Lexington residents*



Seniors on the Go!

Lex-Connect is a door-to-door, reduced fare taxi voucher program funded by generous donations from the Friends of the Council on Aging, the Dana Home Foundation, and Brookhaven at Lexington.